

BARNSELY METROPOLITAN BOROUGH COUNCIL

**North Area Council Meeting:
23rd November 2015**

Agenda Item: 7

**Report of North Area Council
Manager**

**Commissioned Project Performance Updates –
Summer Holiday Internship 2015 and Environmental Enforcement**

1. Purpose of Report

1.1 This report includes a performance report for two of the current commissioned projects.

2. Recommendations

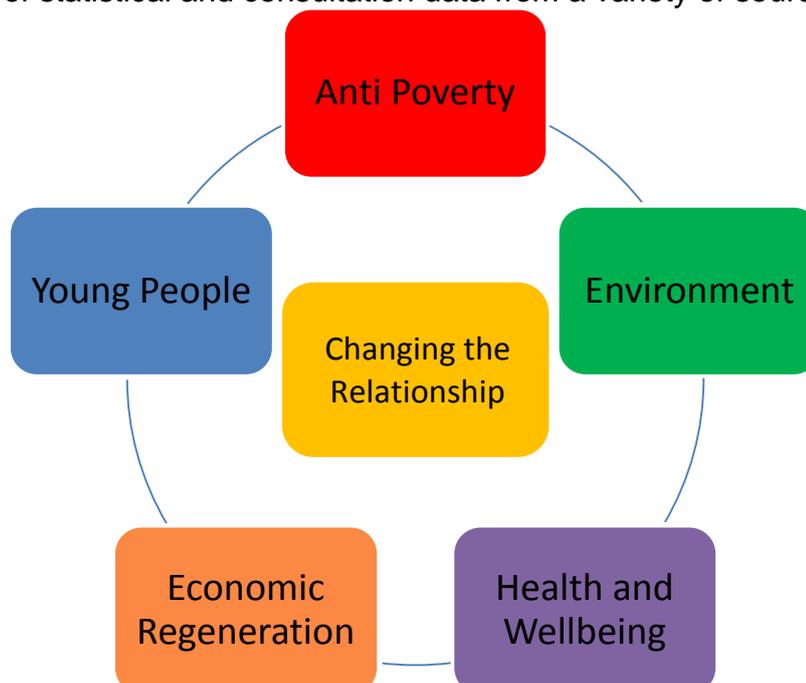
It is recommended that:

2.1 Members note Appendix 1, Project Performance Report for the Summer Holiday Internship

2.2 Member note Appendix 2, Project Performance Report for the Environmental Enforcement Service.

3. Background

3.1 In late 2013 North Area Council agreed the following priorities which were identified following a series of workshops at which members considered a range of statistical and consultation data from a variety of sources:



3.2 The appendices to this report provide a performance update for two of the commissioned services. The table below show the funding allocation for each project.

	Service	Provider	Contract Value/length	Contract start date
Young People	Summer Holiday Internship 2015	C&K Careers	£42,065 18 months	9 th March 2015
Environment	Environmental enforcement	Kingdom Security	£ 135,093 1 year + £91,609 (8 months)	4 th August 2014 Till 31 st March 2016

4.0 Performance

4.1 Appendix 1 shows that the C&K Careers' Summer Holiday Internship project is delivering well again all of it's outcomes however it has fallen short of the total number of young people enrolling on the 2015 programme despite very positive interest from the schools initially.

4.2 Appendix 2 shows that Kingdom Security Services are delivering well against the project outcomes and performing well in terms of proactive environmental enforcement activity across the North Area.

4.3 All new contracts will have break clauses included in the contract arrangements to ensure that the Area Council can react if the budget allocation is amended.

5.0 Review of Priorities / Allocation of funds

5.1 Based successful delivery of the Summer Holiday Internship project over the summer 2015 the North Area Council has agreed to re-commission the project for deliver in the summer of 2016. Up to £45,000 has been allocated for this project.

5.2 Based on performance information, identified need and client satisfaction the North Area Council have agreed to recommission the Environmental Enforcement service. £125,000 per annum has been earmarked to fund this service provisionally for two years.

5.3 The Area Council has asked for a presentation on key data from the Research and Business Intelligence unit to help inform priority setting moving forwards a further workshop was held on 16th July. Further details include din item 8.

5.4 Members should consider which existing projects they wish to prioritise, based on the information provided.

5.5 Members should consider which priorities they wish to concentrate for design and procurement of further commissioned projects.

Officer Contact:
Rosie Adams

Tel. No:
01226 773583

Date:
9th November 2015

Appendix 1: Project Performance Report for the Summer Holiday Internship

C&K Careers

Young People		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
Health and Wellbeing	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Economic Regeneration	Overall satisfaction with delivery against contract	●

C&K Careers were commissioned to deliver 120 summer internship placements as part of a 20 month delivery programme. The contract started in March and the project enabled the project to be delivered in partnership with the North East Area. This involved the following schools: Darton College, Carlton Community College, Shafton ALC, Holy Trinity and Hemsworth.

Activity/Intervention Targets

Quarter 2 saw the delivery of the main activity of the programme. By the 3rd week of July all students had completed their application form and a baseline assessment of their employability skills; they had been interviewed in school and their careers plans started.

Workshops were delivered during the first three weeks of the school summer holidays. 86 young people signed up to the programme including preparatory work by C&K Careers with these students. However only 74 out of the original 86 students attended the workshops. 70 completed the full week.

Four student ambassadors were employed alongside C&K Careers Advisors. This offered excellent work experience for the university students and provided an opportunity for modelling behaviour and rapport building with the students attending the workshops.

A student from the Summer Internship 2014 cohort (ie now in Year 11) also attended the 2015 to programme to tell students how the programme had affected her attitude and choices for the future.

“I was getting C/D grades but when I went on the internship something clicked and when I went back to school I was working harder and am now predicted A/ B grades. I definitely gained in confidence as a result of the project. I would never have felt able to come and talk to a group I didn’t know before. This has also been reflected in my outside life. One of my hobbies is Theatre and Drama and now I am being picked for bigger parts in plays.”

Q2 Outputs

Area Council	North & North East
Target for students engaged	120
Total engaged by end of July	86
Initial Interviews complete and Action Plans started	86
Placement Application forms received	86
Workshop delivery Started training	74
Completed every day of training CVs and 5 year plans updated	70
Work placements Started placement	69
Completed every day of placement	64

N.B. The overall performance of this project relies on a great deal of cooperation from the schools, students and employers. At times C&K Careers reported getting inconsistent messages from the schools regarding access to students and the numbers of young people interested in the project. C&K Careers have recommended that the project lead in time should be longer to do preparatory work with the schools if the programme is delivered again. They have also advised offering a reduced number of internship places. The Area Manager will be working with colleague to identify a recommended optimum number for the Area Council.

Following the workshop week each student went on placement with a local employer for a week. Wherever possible students had been matched with workplaces related to areas of work they were considering for the future. Around 60 employers offered to take students but finally 47 employers provided over 115 placements for the North, North East and South Areas.

In September a Celebratory Event was held in the Griffin Suite of Shaw Rugby Club Lane. Students were presented with certificates and their guests, employers and Councillors were able to celebrate the student's achievements.



Case Studies

Case Study A: T was interested in joining the marines and put down engineering as his first choice of placement. He was placed at NPS Barnsley Ltd. During the training he was quite quiet but gained in confidence throughout the week. He was due to go on placement week commencing 3rd August but actually turned up the week before. Fortunately the employer was able to accommodate him that week. Feedback from the employer was that he was an outstanding student, very interested and enthusiastic and that the pre placement training had definitely helped in terms of T being able to ask questions and fit into the work ethic. We asked T to do a presentation on his experience at the celebration event and whilst initially reluctant he agreed as he said he wanted to be able to thank his employer for the experience. Feedback from his Mum was that he would never have agreed to stand up in front of an audience before the project.

Case Study B: D was interested in Hairdressing as a career. He was placed at Lesley Francis training. Whilst he was there they were contacted by a salon who were looking for a Saturday person and Lesley Francis decided to put D forward for this as they had been impressed with him. D therefore went for an interview and was in competition with 5 or 6 other young people. He said that the interview preparation he had done on the training really helped him in terms of thinking how to answer questions, body language and what questions to ask. As a result he was offered a Saturday job at the salon.

Appendix 2: Performance Report for the Environmental Enforcement Service

Kingdom Security - Quarterly report received on 4th Nov 2015

Clean and Green		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
Health and Wellbeing	Milestones achieved	
	Outcome indicator targets met	
	Social value targets met	
Economic Regeneration	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

A detailed quarterly report was submitted by Kingdom Security Services on the 4th of November. An contract management meeting was held on the 9th November 2015.

The North Area is contracted to 4 x officers, this equates to 1950 hours. Kingdom have achieved 100% of the contracted patrol hours for the North Area.

To date 176 FPN's and (58 PCN's for parking) have been issued in the area. 160 of these have been for littering offences and 16 for dog fouling offences. The FPN/PCN's numbers have decreased over the last few months. This is due to a combination of education of the general populous and officers spending more time concentrating on parking contraventions which is reflected in the PCN figures.

Performance Indicator	Target	Achieved to date
Patrol Hours completed	1950	100%
No of litter and dog fouling operations	10	250%
No of litter and dog fouling FPNs issued	N/A	160
No of parking PCNs issued	N/A	58
Payment rate for dog fouling and litter FPNs	N/A	74%
Payment rate for parking PCNs	N/A	-

Output figures

NORTH	Contracted Hrs	Old Town	Darton East	Darton West	St Helens
Week 03/08/15	150	40	40	40	30
Week 10/08/15	150	20	40	50	40
Week 17/08/15	150	60	60	20	10
Week 24/08/15	150	20	60	10	60
Week 31/08/15	150	60	10	60	20
Week 07/09/15	150	20	40	50	40
Week 14/09/15	150	40	40	40	30
Week 21/09/15	150	20	60	10	60
Week 28/09/15	150	60	10	60	20
Week 05/10/15	150	20	40	50	40
Week 12/10/15	150	60	10	20	60
Week 19/10/15	150	60	30	30	30
Week 26/10/15	150	40	50	20	40
Totals	1950	520	490	460	480

The Area Manger is awaiting further information from the revenue raised from the litter and dog fouling tickets (FPNs) for quarter 1 (2105). However the payment rate is believed to be 74%.

NORTH	FPN Dog Fouling	FPN Litter	PCN Parking
Aug (4wks)	5	34	9
Sept (5wks)	6	66	29
Oct (4wks)	5	60	20
Q1 (2015/16)	16	160	58
TOTAL			

Case Study: Juvenile 'Litter Pick'



Throughout the borough many of the Littering offenders have been juveniles. We have had the ability to deal with Juveniles as we have with any Juvenile committing any other Criminal offence.

The Policy at the moment is :

Juveniles 17 & 16 if witnessed committing an offence of 'litter' will be issued an FPN, this will then be followed up with a 'Litter Pick' letter to their parent, giving them notice and contained in the letter is the offer of discharging the liability through payment or attending an organised 'Litter Pick'.

Juveniles 15 and under will not be issued an FPN, there and then but details will be taken and the notice (FPN) and 'Litter Pick' letter will be posted to the Parent offering them the same.

Up to very recently we have had 35 Juveniles who have opted for the 'Litter Pick'.

For some time we (Kingdom) have had no course to take re litter picking and reliant on the council to generate the staff and days.

After negotiation with BMBC we have eventually ratified policy and procedure to commence 'Litter Picks' in earnest.

Because of the delay, out of the 35, 7 have dropped of the list due to the offence now being statute barred.

28 of which 18 were (Kingdom) were invited on the first 'Litter Pick'. 3 paid the FPN in full.

Leaving 14 attending on 9th or 10th October.

4 Juveniles from North East Area.

5 Juveniles from North Area

5 Juveniles from South Area

There is one Juvenile who has failed to attend on second request so a file has been sent to legal services for consideration.